



Antonio J. Pires
Peter J. Troy
Gregory G. Troy, CLU
William M. Allen, CIC
Andrew P. Troy
J. David Francis
William Hunt

Leo J. Troy

August 30, 2012

SNECS LLC 39 Greenville Ave Johnston, RI 02919

Dear Misters Bernfeld and Riendeau,

I hope all is well. I am writing to you today to make you aware of the excellent work recently done for me by one of your employees, Mr. Robert Ingram. I have been to and bought computers from the "big boys" in the past. However, their goals always seemed to be to sell me as much as possible and over charge for repairs. Mr. Ingram came highly regarded so I decided to give him and your company a try.

To say Robert made the process seamless would be an understatement. He seemed to know EXACTLY what I wanted despite my admittedly poor technological verbiage. I am 100% satisfied with both my new laptop and the service Robert provided to set it up for me.

You have a star in your midst and I wanted to make sure you knew just how valuable Mr. Ingram is to the success of your company. It goes without saying that I will look no further than Robert for any and all future needs and will tell everyone I know who is looking for computers to go his way.

Thank you for your attention.

Best Regards,

Anthony Pires



