Sept.10,2012

Smithfield, R.I.

233-0529

## Mr. Paul Riendeau:

I had my computer serviced on Sept.6, 2012 at your Johnston location. I want to make you aware ,from a customer's perspective, the impression your employee, "Bob" made. He was friendly, courteous, and knowledgeable and most of all kept his word about when he would call and when the computer would be ready.

I hope you appreciate a good employee- there aren't many around. I certainly will recommend your business.

Marian Van Eyk

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